



Crawford Technologies Inc.
45 St Clair Avenue West, Suite 102
Toronto, ON M4V 1K9
Canada

www.crawfordtech.com

sales@crawfordtech.com

1-866-679-0864

PRO Duplicate Checker: Stop Duplicate Documents Before They Happen

Rapidly and inexpensively integrates with composition, print and mail systems to prevent the printing of duplicate transactional customer communications such as bills, statements, and most importantly, payment documents

CrawfordTech's PRO Duplicate Checker provides an inexpensive solution to manage the risk of duplicate document production: the associated costs, and most significantly, the damage that duplicate documents cause to an organization's reputation. PRO Duplicate Checker catches transactional documents prior to printing and alerts staff to this costly situation.

CrawfordTech's PRO Duplicate Checker is designed to identify duplicate composition runs, print runs and duplicate mailings of statements, informational documents, bills, invoices and critically, of payment documents. By quickly, inexpensively and automatically managing the risk of sending out duplicate customer documents, PRO Duplicate Checker directly and positively impacts the bottom line by enabling more efficient document production and better customer service.

Duplicate documents are costly. Firstly, there is the production, distribution and postage costs associated with the duplicates, doubling the cost of mailings to each customer. Once the duplicate documents have been delivered, there is the expense of sending out clarifications, the downstream impact on call center volumes, and the productivity lost to staff spending time on adjustments. Consumer confusion will negatively impact the cash flow. Most significant for organization is the erosion of the organization's reputation in the consumer's eyes, when they see these duplicates: "What else are they getting wrong?" Are they making the same kind of mistakes with my investments? Have my statements been accurate until now?"

CrawfordTech's PRO Duplicate Checker can be quickly, easily and inexpensively implemented, unlike traditional solutions, which require sizeable budgets and long IT projects to get off the ground. *PRO Duplicate Checker* integrates into your existing quality assurance and error reduction processes, meaning that it can identify duplicates at composition, printing, or mailing and distribution stages of your operations.

- *PRO Duplicate Checker* supports all major operating systems, platforms and databases, making it **easy to integrate** into your composition, print and mailing systems and processes
- *PRO Duplicate Checker* **automatically identifies duplicates** before they are composed, printed or mailed by comparing each document against a database of previously processed documents.
- *PRO Duplicate Checker* delivers alerts to the appropriate personnel, enabling timely intervention that **prevents any further processing of the duplicate documents.**

Duplicate customer documents will significantly and negatively impact your operational profitability and as well as your organization's reputation. Preventing just one incident of duplicate mailings makes the ROI on CrawfordTech's PRO Duplicate Checker immediate.

For More Information

Please visit <http://www.crawfordtech.com/products/duplicate-checker> for more information on how CrawfordTech can assist you in eliminating the possibility of sending out duplicate documents.

Alternatively, scan the QR Code® here to get more information about CrawfordTech's PRO Duplicate Checker. Get a QR code scanning application for free at your smart phone app store

Please also see CrawfordTech's QR Code module QR Express in action:

www.crawfordtech.com/products/qr-express



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