

## **Senior Professional Services Specialist**

As a key member of dynamic team in one of Canada's fastest growing companies, you will assist customers and partners with the installation and integration of Automated Document Factory, print stream transformation and document reengineering software, as well as perform ECM migrations. Some travel will be required, however most work will be done from the office. You will leverage your expertise in print applications including AFP, PostScript, PDF, Xerox LCDS and metacode, PCL, HTML and XML to proof applications, troubleshoot software problems, maintain a web-based technical support database, assist customers installing software and assist in documentation and procedure development.

### **Primary Responsibilities Include:**

In this role you will be supporting partners and customers all around the world. You will be working with global-class partners including IBM, Xerox, Océ and LRS as we revolutionize the document delivery market.

### **Requirements of the Candidate Include:**

- A minimum of 5 years of experience with each of z/OS, Unix and Windows operating systems
- Experience with AFP, Xerox metacode, PCL, PDF, PostScript, HTML and XML
- Excellent communication skills are required including the ability to effectively bridge communications between technical and management staff
- Applicants should be prepared to demonstrate proficiency with these platforms and PDL's.

It is an exciting opportunity with lots of job satisfaction hits and plenty of career growth opportunities.

Salary will be based on your experience level and the skills sets and knowledge you bring to the company.

Please submit your credentials and/or resume in confidence to [humanres@crowfordtech.com](mailto:humanres@crowfordtech.com)

We thank all applicants for their interest, but only those short listed will be contacted.

CrawfordTech's award-winning solutions have helped over 700 companies around the world reduce costs associated with mission-critical transactional customer communications. Organizations of all sizes and from all industries realize high-value results from CrawfordTech's innovative solutions and services, including four of the top five US banks, four of the top five US insurance companies and four of the world's top five car manufacturers.