

## **Technical Support Specialist**

As a key member of a small dynamic team, you will assist customers and partners with the installation and integration of the [PRO Suite](#) of print stream transformation and manipulation software. Some travel may be required, however most work will be done from the office.

You will leverage your expertise in print applications including PostScript, PDF, Xerox LCDS and metacode PCL, HTML, XML and AFP to proof applications, troubleshoot software problems, maintain a web-based technical support database, assist customers installing software and assist in documentation and procedure development.

The successful applicant must have 5 years of experience with computer software and laser print applications.

A minimum of 2 years of experience with OS/390, z/OS, Unix and Windows operating systems is required. Applicants should be prepared to demonstrate proficiency on these platforms.

Experience with Xerox metacode, Internet, PCL, PDF, PostScript, AFP, HTML and XML a bonus.

In this role you will be supporting partners and customers all around the world. You will be working with global-class partners including IBM, Xerox and LRS as we revolutionize the document delivery market.

It is an exciting ground-floor opportunity with lots of job satisfaction hits and plenty of career growth opportunities.

Salary will be based on your experience level and the amount of knowledge you bring to the company.

Please submit your credentials and/or resume in confidence to [humanres@crawfordtech.com](mailto:humanres@crawfordtech.com)

We thank all applicants for their interest, but only those short listed will be contacted.