

OVERVIEW

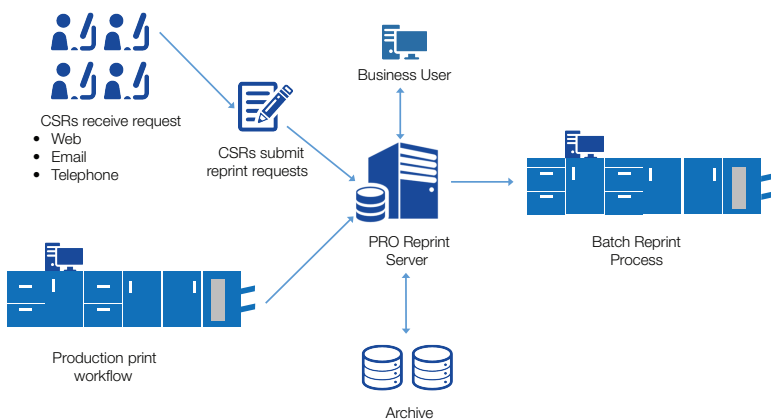
In every production environment, reprints are a necessary challenge. Whether from a production error during printing, folding, or inserting, or a special request from customer service or a self-service portal, the need for reprinting individual documents will always be a part of any production environment.

PRO Reprint server takes the manual work out of processing document reprint requests. As a flexible, lights out, totally automated framework, PRO Reprint Server integrates with a variety of input sources to efficiently reproduce any document.

With PRO Reprint Server You Can

- Create automated workflows to handle a variety of reprint document scenarios from any source.
- Integrate with popular Enterprise Content Management (ECM), archive databases, and other sources to pull necessary documents for reprinting.
- Combine reprint documents into optimized production batches for efficient reproduction.
- Use the RESTful API to connect to any application

How it Works



What does PRO Reprint Server do?

PRO Reprint Server can produce reprinted files from a variety of ECM and archive repositories:

- OpenText Documentum
- OpenText InfoArchive
- IBM Content Manager OnDemand (CMOD)
- IBM FileNet P8
- Any CMIS-compliant repository

Documents processed as:

- Add-ons to existing production jobs
- Batches based on file attributes
- Individual documents

Processing can also leverage the full power of the Transform Plus engine, which can be leveraged for document re-engineering and enhancement including:

- Format conversion
- Indexing
- Data extraction
- Creation of bookmarks
- Splitting files

Some Examples of What PRO Reprint Server Can Do:

A Customer Service Rep (CSR) Focused on large enterprises can request reprints from calls. The results of these requests are batched and fulfilled from any archive or system and produced on any printer, whether dedicated to reprints or part of normal production.

Support for self-service requests submitted via web portal or mobile apps are also enabled, allowing more power to be put in the hands of the customer, and their requests automated in an efficient, touch-free workflow.

In addition to standard manual job pulls to check for production accuracy and print quality assurance, on occasion, production errors do occur resulting in damaged documents at the printer, cutter/slider, or folder/insertter. These damaged documents can be reproduced efficiently, reducing errors and keeping production operations focused on getting documents into the mail stream.

For errors found at intelligent inserters, integration with inserter software allows for hands free reproduction of damaged documents, either adding the document to the end of the job, submitting it into a queue for later printing, or routing to a reprint production line.

PRO Reprint Server accommodates a variety of Reprint Scenarios:

- Reprint documents damaged during post processing operations and identified manually (PO)
- Reprint documents damaged during post processing operations and identified by an intelligent inserter (ADF)
- Reprints requested from customer service discussions with customers (CS)
- Reprints requested from customers via online portal (ONLINE)
- Reprints requested from customers via mobile phone/tablet (MOBILE)

Platforms:

PRO Transform Plus runs on all major operating systems:

- Windows
- Linux
- AIX
- HP-UX
- UNIX
- Solaris
- z/OS
- Linux for System z

PRO Transform Plus supports all major print streams:

- AFP (Line data, mixed mode & fully composed)
- Xerox (LCDS & Metacode)
- PCL
- PostScript™
- Line data and image files